

# Social support for students

Provided at ENS de Lyon  
and within the area

For all  
Students



## Financial & social help for students

### AT ENS DE LYON

- **Financial help to buy IT equipment** for students with grants, and material on loan for all students and ENS pupils, for more information contact your head of department.

- **FSDIE Commissions**, any requests for financial support, please submit your file before the end of January.

- **Social Assistance:**

- For all ENS pupils and doctoral students: Social assistance for ENS de Lyon staff is provided, every Monday and on 1 Friday per month at the medical center on the Descartes site:

*secretariat.medical@ens-lyon.fr*, 04 72 72 88 13

- For students: CROUS Social services: 04 72 80 13 25

### FOR ALL STUDENTS IN FRANCE

Students can benefit from **help to pay their rent due** to the health crisis, according several criteria:

- To help with accommodation during the health crisis: loss or reduction in income (due to redundancy, being furloughed, partial unemployment...).

- The level of the household income must be lower than the Rent threshold for social accommodation, or below the threshold of financial help for the national housing agency for private accommodation.

The aid is for unpaid rent **from March until December 2020**, and can be requested twice before December 31, 2020. For more information consult the FAQ from the Minister of Higher Education:  
<https://www.etudiant.gouv.fr/fr/faq>

## Sexist and sexual violence

### AT ENS DE LYON

- **Equality advisors for the School**

*referentes.egalite@ens-lyon.fr*

- For LGBT and queer questions in particular, contact the School associations:

- **arcENSiel**, *arcensiel.bureau@ens-lyon.fr*

- **Les Salopettes**, *les.salopettes@yahoo.fr*

These associations are also on Facebook.

- Info, advice, and support with legal procedures: *elus.etudiants@ens-lyon.fr*

### IN THE AREA

- **Emergency number 3919**, helpline, to inform and assist women who are victims of violence, and witnesses to violence against women, from Monday to Saturday from 9am until 7pm.

- **Filactions**, prevention against sexist and sexual violence amongst young people : *association@filactions.org*, 04 78 30 63 50

- **Info Victims' Rights**, help for victims and access to rights: *infodroitsvictimes@mas-asso.fr* 04 78 60 00 13

- **Family planning in the Rhône**, advice, information, and medical consultations: *www.planning-familial.org*  
2 rue Lakanal, Villeurbanne  
*contact@planningfamilial69.fr* 04 78 89 50 61

- **CLASCHES**, information on sexist and sexual violence in higher education and research, and sexual harassment notably: *clasches.fr* or *clasches@gmail.com*

## Psychological support & Working Conditions

### AT ENS DE LYON

- **ENS de Lyon Medical office**  
*service.medical@ens-lyon.fr*, 04 78 61 86 35
- **Psychologist**, Artur Filice De Barros, consultations free of charge. Book an appointment:  
*service.medical@ens-lyon.fr*
- **ENS students:** Help and assistance  
*elus.etudiants@ens-lyon.fr*
- **The department of prevention of risks at work** (known as the **SPST** in French): to report potential risks at work: *hygiene.securite@ens-lyon.fr*
- **Representatives of the Health & Safety commission** (known as **CHSCT** in French), can be contacted for questions concerning health and safety as well as staff working conditions:  
*secretariat.chsct@ens-lyon.fr*

### IN THE AREA (mainly French speaking unless specified)

- **Nightline Université de Lyon**, from 9pm to 2:30am, help line, for support and information for students: 04 85 30 00 10
- **Suicide help line:** 01 45 39 40 00
- **Center for suicide prevention:** Hôpital le Vinatier, Bron, 04 37 91 51 20
- **Drugs Info Service:** 0 800 23 13 13
- **Anorexia Bulimia Support:** from 4pm until 6pm, psychologists on Mondays, specialists on eating Disorders on Tuesday, doctors on Thursdays and Fridays. Available at 0 810 037 037
- **Student Solidarity Group (CSE)**, psychological advice with voluntary psychologists and therapists. More information on *www.cselyon.org*
- **SOSHelp**, for English speakers living in France, 3pm to 11pm: 01 46 21 46 46

## Health

### AT ENS DE LYON

- **Medical Center** at ENS de Lyon  
*service.medical@ens-lyon.fr*, 04 78 61 86 35
- **Nurses :**
  - Virginie de Charentenay  
Descartes, 04 37 37 61 37
  - Sandrine Tonadre  
Monod, 04 72 72 85 76
- **Covid information** on the ENS de Lyon  
website: *http://www.ens-lyon.fr/actualite/campus/coronavirus-covid-19-aides-et-soutiens*
- Covid correspondent at ENS de Lyon:  
*suivi.covid19@ens-lyon.fr*

### IN THE AREA

- **Emergencies Saint-Joseph Saint-Luc**  
Hospital 20 Quai Claude Bernard,  
04 78 61 86 35
- **Le Vinatier Psychiatric Hospital**  
Bron, 95 Boulevard Pinel,  
04 37 91 54 54

## Food aid

### AT ENS DE LYON

- **Descartes Restaurant** open, takeaways possible. Offer at 1€ for students on grants.

### IN THE AREA

- other **Crous Restaurants** open for takeaway service: **Les Quais, La Doua**.
- Community grocery stores and food bank distributions **Agoraé** and **Gaelis** (see Facebook page).
- **La Maison des Etudiants de la Métropole de Lyon**, distribution of food packages for the EMF Lyon association – pickup at 90 rue de Marseille.
- **Student Solidarity group (CSE)**, food bank, pick up your parcel.  
More information on *www.cselyon.org*